

PREMIUM PROFESSIONAL SERVICE: IBDR STAFF RETRAINING

Your staff may have changed, or you just need a refresher...but your need for Backup & Disaster Recovery expertise hasn't

Expert guidance to ensure your team is fully trained and ready to manage your DR events



Why do you need to retrain your IT staff on BDR?

Businesses understand that protecting their data via a robust backup and disaster recovery solution is vital to remaining competitive. However, the key to an organization's preparedness begins with a trained staff that understands how to manage, test, and effectively deploy the Infrascale BDR solution. According to a report by the Society of Human Resource Management, on average a company will experience **18%** turnover in its workforce. In an area as important as backup and disaster recovery, the cost of not having a trained staff can be catastrophic.

“ The average cost per hour of server downtime is between \$300,000 and \$400,000”
 - Disaster recovery 2021: 37 Trends and Statistics

This highlights the importance of maintaining a trained IT staff to successfully manage your backup and disaster recovery solution.

Features & Benefits

EXPERT LED	CUSTOMIZED	CONFIDENCE
 <p>Highly Trained Instructors</p> <ul style="list-style-type: none"> The Infrascale Professional Services team are experts in their field and highly qualified to provide training across all the Infrascale backup and disaster recovery solutions 	 <p>Bespoke</p> <ul style="list-style-type: none"> Instruction is tailor-made to fit the specific retraining needs of the partner organization 	 <p>Increased Confidence</p> <ul style="list-style-type: none"> Infrascale provides peace of mind that your staff is fully prepared for potential ransomware, hardware or software failure, or natural disaster events
 <p>Live Assistance</p> <ul style="list-style-type: none"> Highly trained professionals provide live knowledge transfer via Infrascale online training modules 	 <p>Engaging</p> <ul style="list-style-type: none"> Interactive content that features videos, quizzes, real-life scenarios, and best practices to enhance your learning experience 	 <p>Optimized Investment</p> <ul style="list-style-type: none"> A fully trained IT staff enables you to extract the full value from your Infrascale Backup and Disaster Recovery product Delivers strong ROI by minimizing crippling downtime caused by server crashes, ransomware attacks, or natural disasters

Why Infrascale BDR Staff Retraining?

Infrascale BDR Staff Retraining provides you with confidence that the knowledge level of your IT staff remains high – even when you experience turnover and change in your organization. The deep knowledge of our experienced Infrascale professional trainers allows them to build a training curriculum around your specific needs. They will guide you through the most important elements of your backup and disaster recovery solution, so you are prepared when disaster strikes. This allows your organization to minimize the unanticipated costs or unplanned downtime caused by server crashes, human error, malicious activity, natural disaster, or a localized or site-wide incident.

Curriculum

Customized testing sessions cover:

RESTORE

- Image-based
- File level
- Physical

BACKUP

- Image-based
- File level
- Plugins
- Database
- Retention

FAILOVER

- Local boot
- Cloud boot
- Cloud connectivity

REPORTING/ MONITORING

- Daily reports
- Weekly reporting
- E-mail alerts
- Dashboard monitoring
- 3rd party integrations

What Makes Infrascale Guided Disaster Recovery Testing Different?

- Experienced Infrascale technical experts that have trained thousands of partners, in a wide variety of customer environments
- Individualized, customer approach; tailored to the specific retraining needs of the partner
- Management peace-of-mind knowing their IT staff is fully trained and ready to protect the organization's mission-critical information from downtime caused by ransomware attack, hardware failure, and natural disaster

Infrascale BDR Staff Retraining Pricing:

\$750 for 3 hours of training — Up to 6 participants — Pay when invoiced

About Infrascale

Founded in 2011, Infrascale provides comprehensive, cloud-based data protection by delivering industry leading backup and disaster recovery solutions. Combining intelligent software with the power of the cloud, Infrascale removes the barriers and complexity of secure, offsite data storage, and standby infrastructure for realtime disaster recovery. Trusted and recommended by leading independent industry experts, Infrascale equips its customers with the confidence to handle the unexpected by providing greater availability, better security, and less downtime, when it comes to their data.

HOW TO BUY

Contact an Infrascale
Partner Success Manager
today!

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